

Title	Supply Chain Manager	Reports to	UK CEO Benvic Dugdale
Date	September 2024	Written by:	HR Manager
Department	Supply Chain	Hours	8.30am – 17.00, Monday to Thursday, 8.30am to 14.30 Friday
Purpose of role	The Supply Chain Manager will be part of our senior leadership team and will play a vital role in overseeing the smooth running of our entire supply chain, from supplier relations to inventory control. The role will be responsible for the development and improvement of supply chain processes driving operational excellence and achieving high service levels.		

The Company

Dugdale Ltd are part of the Benvic group an international long-standing leader in compounding who create sustainable, innovative and eco-responsible solutions. Benvic Dugdale a specialised PVC polymer manufacturer, excels in PVC resin innovation. Industry sectors include construction, packaging, electrical & electronics, transport, leisure, and healthcare. The art and science of PVC compounding is at the heart of the company's core expertise and its success is a blend of customer service, PVC-based expertise, and versatile manufacturing. To remain at the forefront of its markets and as part of its customer led operational strategy, the business is investing and expanding its production capabilities. The site is operational 24/5 with weekends utilised for business needs and customer demands.

Primary Role

As the Supply Chain Manager, you will be responsible for the day-to-day management of production planning, internal and external replenishment, and procurement activities, transportation and warehousing as well as the co-ordination of various activities related to product maintenance. The role will be responsible for the development and improvement of all Supply Chain processes.

Core Responsibilities

- Develop and implement efficient systems for tracking and communication throughout the supply chain.
- Reduce lead times and improve overall efficiency, adding value to Benvic Dugdale.
- Build strong, long-lasting relationships with key global suppliers, ensuring alignment with our ISO 9001 quality standards.
- Manage inventory control and demand planning using proven methods.
- Implement a robust demand management process.
- Support the Implementation of planning tool software.
- Work with the Warehouse Manager to ensure smooth logistics operations and adherence to health & safety standards.
- Continuously work to reduce costs while maintaining margins.
- Champion continuous improvement initiatives.
- Oversee clear communication and information flow from suppliers, including pricing and updates.
- Partner with sales and marketing on new product development.
- Gain a deep understanding of competitor offerings and develop strategies to maintain our competitive edge.
- Mentor supply chain team members, to achieve both business and personal objectives, fostering a positive and productive work environment. Managing a team of 4 including Planning Manager, Purchasing Manager, and Warehouse Manager.
- To ensure that Quality, Health, Safety and Environmental standards are adhered to including the requirements of ISO 9001, 14001 & 45001 and all matters relating to this are dealt with using the resources within the company.
- Ensure all relevant statements relating to FSC controlled wood, PEFC chain of custody and RSB Advanced Products are included, and standards upheld.

Person Specification – Skills, Experience & Qualifications

- A minimum of 3 years Supply Chain management experience within a fast-paced manufacturing environment.
- Exceptional organisational and multi-tasking skills.
- Highly skilled in data analysis and reporting.
- Analytical mindset with strong business acumen.
- Deep understanding of supply chain processes.
- Clear and persuasive communication style.
- Strong team player with a leadership influence.
- Previous SAP experience is essential.
- IT literate, particularly in Microsoft Office Suite.